



2024

CRISIS NEGOTIATIONS CONFERENCE

OCT. 28-31, 2024 • CHANDLER, AZ

GILA RIVER RESORTS & CASINOS
WILD HORSE PASS

NTOA's 2024 Crisis Negotiations Conference — Chandler, AZ

The NTOA's 2024 Crisis Negotiations Conference was held in Chandler, Arizona, at the Gila River Resorts & Casinos — Wild Horse Pass from Oct. 28-31. A record-breaking 611 attendees representing 217 agencies from 40 states and Canada came to sharpen their skills through various courses and debriefs throughout the week. They also took advantage of our outstanding trade show held several days during the conference.

An opening ceremony kicked off the conference, with NTOA Executive Director Thor Eells serving as emcee. The Honor Guard from the Gila River Indian Police Department and the Chandler Police Department presented the colors, and Chaplain Robert Fesmire of the Phoenix Police Department delivered the invocation. Lt. William Lewis of the Gila River Police Department welcomed attendees.

The keynote speaker for the conference was Clint Bruce, a distinguished athlete and patriot who took his talents to the U.S. Naval Academy, where he became one of the most decorated athletes in Navy history, serving as football captain, MVP and a four-year letter winner. After brief stints with the Baltimore Ravens and New Orleans Saints, Clint left the NFL to become a Navy SEAL, deploying on

multiple counter-terrorism missions. Following his military service, he founded Trident Response Group, a risk advisory firm; HoldFast, a speaker's bureau for veterans and former athletes; and Carry the Load, a foundation honoring fallen heroes in emergency services and the military.

Clint always provides an incredible message, and this was no different. Focusing on striving to be elite, he presented a light-hearted but challenging message that received rave reviews during the conference. His appreciation and support of law enforcement and the military are extraordinary, and the NTOA thanks Clint for his time and devotion to our conference.

The NTOA's inaugural National Negotiator's Challenge was held on Sunday, Oct. 27. This realistic day-long stress-based training event provided a unique opportunity for crisis negotiation teams to work together and challenge themselves and their teams against other teams nationwide. Ten teams participated in a challenging scenario-driven competition, including roleplayers, judges and facilitators. The event provided valuable training and feedback to the competing teams; some were experienced in competitions, and some had never competed.



55 TRAINING HOURS



611 ATTENDEES FROM 40 STATES AND CANADA, 217 AGENCIES REPRESENTED



23 COURSES & DEBRIEFS





Crisis Systems Management and HK partnered with the NTOA to deliver the Challenge. As part of their support, HK presented the winning team members with brand-new HK VP90R pistols.

Our popular Welcome Reception was held Monday evening at the hotel event lawn. Conference attendees, vendors and instructors enjoyed a relaxing evening dinner to kick off a week of education and networking. The setting was next to the resort swimming pools and allowed attendees to watch the World Series and Monday Night Football all at once if they chose.

Over 55 hours of training and education were provided during the week through 23 presentations. Several case studies, including several incidents involving hostages, were presented. The studies were unique and came from around the country.

Seminars covered various topics, including negotiating with veterans and teens, using UAS in negotiations, trauma-informed approaches to negotiations, and multiple workshops. Other unique presentations discussed the neuroscience behind negotiations, legal issues involving negotiations, and the power of individual performance and methods to improve it. These examples highlight only a few of the outstanding seminar courses offered during the conference.

This year's Crisis Negotiation Conference will be held Oct. 27-30 at the Gila River Resort & Casino in Chandler, AZ. The conference will include programs and events above and beyond the usual schedule. And there will definitely be another year of our CNT Challenge.



2024 CNT CHALLENGE





THANK YOU TO OUR GENEROUS CONFERENCE AND SCHOLARSHIP SPONSORS:

Point Blank Enterprises | Old Elk Distillery

THANK YOU TO OUR CHALLENGE PARTNERS

HK | Crisis Systems Management



2024 WINNERS



1st

First place: Phoenix Police Department



2nd

Second place: Portland Police Bureau



3rd

Third place: Palm Beach County Sheriff's Office



WE LOOK FORWARD TO SEEING YOU IN 2025 FOR FIRST-CLASS NEGOTIATIONS TRAINING WITH THE NTOA.



REGISTRATION IS OPEN! WATCH OUR WEBSITE FOR MORE INFORMATION.



NTOA.ORG/CNT-CONFERENCE





SAVE *the* DATE

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Conference

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