



VIRTUAL CRISIS NEGOTIATIONS CONFERENCE



NOV. 17-18, 2020

NTOA's 2020 Crisis Negotiations Virtual Conference

The NTOA's 2020 Crisis Negotiations Virtual Conference was another tremendous success. Almost 700 officers from across the United States and Canada were presented with a dynamic learning experience based upon a mix of lessons learned from debriefs and new concepts introduced

by experts in crisis negotiations. Over two days, negotiators gained insight from six incident debriefs and enhanced their skills via eight developmental courses.

The online experience featured some of the most contemporary knowledge to increase negotiators' skill sets, enhance their professional knowledge base, and promote education, with courses like "Negotiating with the Empathy Impaired" and "Communication Strategies for Autism Spectrum Disorder with a Focus on Asperger's Syndrome."

Training prepares us to face both physical and mental challenges during tactical operations, and the courses offered at the virtual conference were evidence of that.

The incident debrief "Negotiating with One of Your Own" highlighted tactical and negotiations challenges when dealing with a trained former officer, a victim rescue, and managing the influx of officers wanting to assist with negotiations.

A debrief of the "Las Vegas Metro Barricade Fugitive" incident, a lone barricade standoff, discussed the use of drones in operations. Lasting over 15 hours, negotiators utilized UAS/drones, combined with numerous hours of phone negotiations, in an attempt to save a life, all with a fugitive who was determined to hold out. These and other incident debriefs offered negotiators a unique insight to enhance their professional experience further.

Amazing stuff! The debrief about the hostage standoff was very helpful. All of your presenters have been amazing. Thank you for doing this!

Lieutenant – Marshalltown PD

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TO OUR GENEROUS SPONSORS!**



According to Simon Sinek, “A team is not a group of people who work together, but a group of people who trust each other.” The “Teams and Trust” seminar provided a distinctive presentation that differentiated law enforcement teams and workgroups. It explored the role trust plays in effective teams and cited examples of how to model them for your agency. The presentation highlighted the foundations of trust through credibility and its sub-components and explored 13 core behaviors that impact trust. It gave attendees a better understanding of intrinsic and extrinsic motivators in the team environment and presented research related to the human dynamics of motivation. This was a unique block of instruction applied to any group in law enforcement that wanted to enhance their team.

The “Response to Suicidal Subjects: What Are You Doing?”

seminar informed officers about the legal realities when responding to suicidal subjects and cited constitutional issues, case law, and some new model programs from across the country when dealing with these types of incidents.

These were just a few of the courses offered at the virtual conference, highlighting the wide range of topics discussed and the expertise from instructors. We want to thank all the presenters and attendees who made the 2020 Crisis Negotiations Virtual Conference such a success.

We look forward to your attendance at our 2021 Crisis Negotiations Virtual Conference on Nov. 16-17. Watch our newsletters and website for more information.

ONLINE TRAINING

Further enhance your training with our online courses.

We currently offer:

- **SWAT Team Leader Development**
- **SWAT Command Decision-Making and Leadership II**
- **Training Management and Risk Mitigation for SWAT**
- **Supervising Patrol Critical Incidents**
- **Law Enforcement Response to Suicidal Subjects — Legal Realities and Options**

We will also be expanding our virtual online course selection with various new courses in 2021.

Check out the website for current event topics with TAC Talks webinars, along with other special events in the future.

ntoa.org/online-training