

EMOTIONAL INTELLIGENCE FOR FIRST RESPONDERS

WHY DO I NEED TO KNOW ABOUT EMOTIONAL INTELLIGENCE?

Individuals with high emotional intelligence are more likely to be transformational leaders, engage with their team members, increase their resilience, and perform better in their role.

Multiple studies indicate emotional intelligence drives up to 58% of performance across all job types, with 90% of top performers possessing high EI.

WHAT IT COVERS:

This course is designed to help first responders identify the role emotional intelligence plays in managing stress and relationships. Methods to improve emotional intelligence and resilience, as well as decision making during rapidly evolving events will be the focus of the course.

STUDENTS WILL PARTICIPATE IN AN 8-HOUR VIRTUAL CLASSROOM - LIVE AND INSTRUCTOR-LED.

WHO NEEDS TO ATTEND:

- POLICE
- FIRE/EMS
- 911 OPERATORS
- SCHOOL SECURITY OFFICERS
- HEALTHCARE WORKERS
- CRISIS RESPONSE WORKERS

STRONGER LEADERS.
SMARTER DECISIONS.
GREATER RESILIENCE.

SCAN >

TO LEARN MORE AND REGISTER!

NATIONAL TACTICAL OFFICERS ASSOCIATION NTOA.ORG 800.279.9127