



CRISIS NEGOTIATIONS TEAM LEADER DEVELOPMENT

SCHEDULE

DAY 1

- Course Introduction and Administration
- Crisis Negotiations Team Standards and Legal Review
- Creating the Perfect Team
- Crisis Negotiations Team Leadership
- Incident Debrief/Case Study

DAY 2

- Recruitment and Selection
- Negotiating in Unique Situations
- Survival for the Team Leader
- Incident Debrief/Case Study

16 HOURS OF TRAINING OVER 2 DAYS

This virtual course is instructor-led and conducted online via Zoom.

This course is designed for law enforcement personnel responsible for deploying as a crisis negotiation team leader or as a supervisor responsible for the training and deployment of crisis negotiation teams.

The focus of this training will be on pre-incident training, planning, organizing, and the decision-making process used in resolving crisis negotiation operations. Also included in the curriculum is an overview of negotiation training topics, including selection and testing, training issues and liability, national CNT standards, and critical incident reviews.

Students will learn negotiation strategies from actual incident debrief/case studies, class discussions and practical exercises/scenarios.

NOTE: Students are required to have a computer or tablet with both microphone and webcam capabilities to participate in this class.

LEARNING OBJECTIVES

- NTOA Tactical Response & Operational Standards for Law Enforcement
- Team Leader Legal Liability Concepts
- Recruitment and Selection
- Creating the perfect team
- Team Leadership
- Handling Unique Situations
- Survival for the Negotiation Team Leader
- Lessons Learned from Case Studies