



ADVANCED CRISIS NEGOTIATIONS

SCHEDULE

DAY 1

- Active Listening Introduction Exercise
- Active Listening Skills
- The Relationship between Tactical Command and Crisis Negotiations Teams
- Incident Assessment
- Advanced Communications

DAY 2

- Contemporary Issues
- The Art of Coaching
- Team Development
- Critical Incident Debriefings and Officer Wellness
- Incident Debrief/Case Study

DAY 3

- Practical Scenario Exercises

24 HOURS OF TRAINING OVER 3 DAYS

This course is intended for law enforcement personnel who have prior training and experience in crisis negotiations. It is recommended that students have attended Basic Crisis Negotiations prior to attending this class. This course will include a review of critical basic course concepts and build upon them to provide officers with the best practices in the field of negotiations. The student will learn negotiation strategies from actual incident debrief/case studies, class discussions, and practical exercises/scenarios.

LEARNING OBJECTIVES

- Active Listening
- The Relationship between Tactical Command and the Crisis Negotiations Team
- Incident Assessment
- Advanced Communications
- Contemporary Issues Facing Negotiations Teams
- The Art of Coaching
- Developing the Negotiations Team
- Critical Incident Debriefings and Officer Wellness
- Lessons Learned from Case Studies