

## MANAGING CRITICAL INCIDENTS



### SCHEDULE

#### DAY 1

- GROUP EXERCISE
- NIMS REVIEW
- RESPONDING TO ACTIVE THREATS AND INCIDENT COMMANDER RESPONSIBILITIES
- GROUP EXERCISE - MALL INCIDENT SCENARIO
- INCIDENT RESOLUTION STRATEGIES
- FINAL GROUP EXERCISE

### 8 HOURS OF TRAINING OVER 1 DAY

This one-day course is designed to provide law enforcement supervisors and command personnel with the information and tools needed to manage a large-scale critical incident. This course will include a NIMS review, but the focus of the course is providing the tools for supervisors and command personnel to succeed when responding to active threats. The roles and responsibilities of the Incident Commander will be discussed and applied through practical group exercises. Command decision-making through a proven system that streamlines the flow of direction and information will be a central focus of this course.

### LEARNING OBJECTIVES

- Incident Command System – Why and how it works
- Emergency Operations Center concept
- Command Post concept
- Responding to active threats and Incident Commander responsibilities
- Incident resolution strategies for an incident or tactical commander